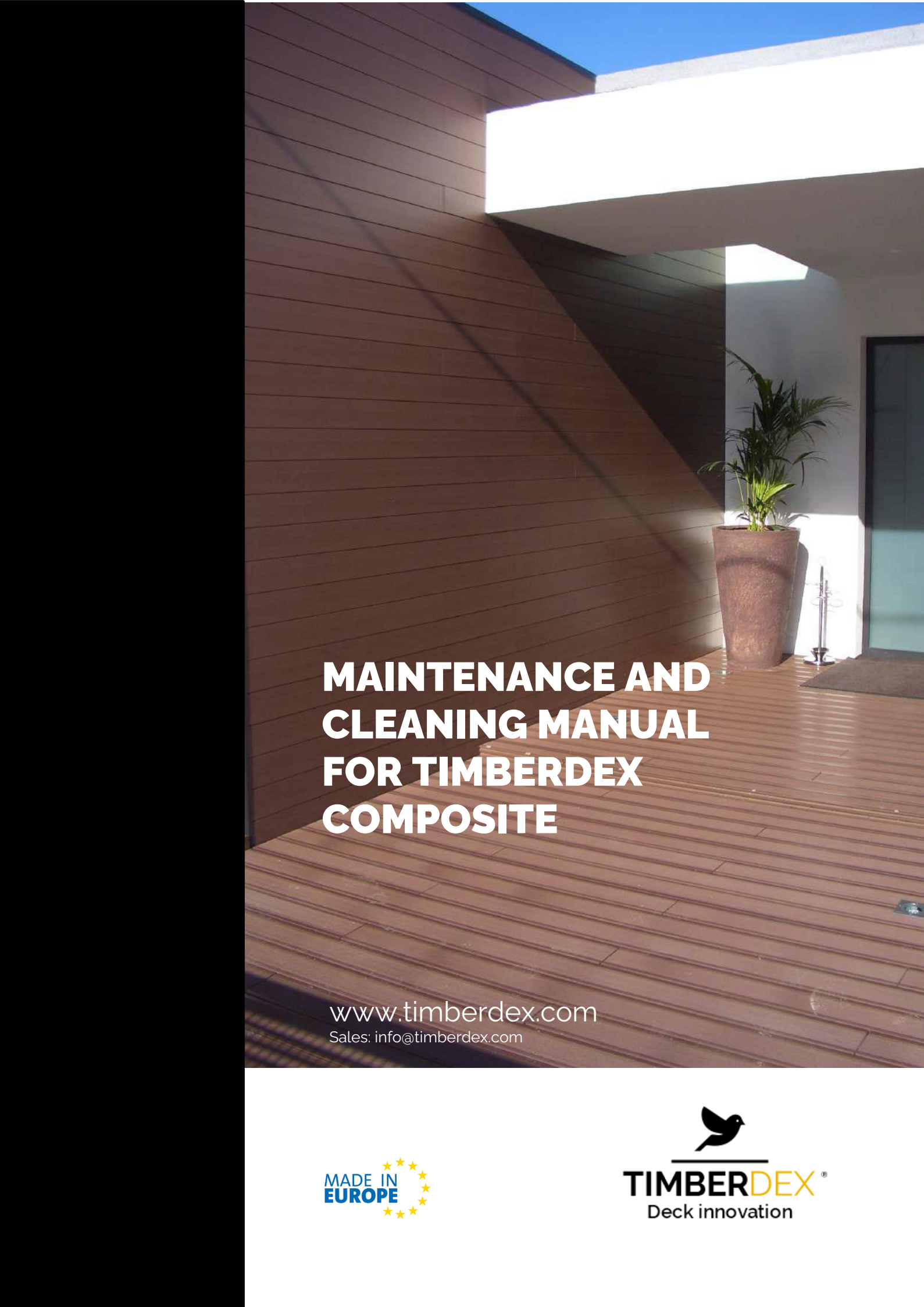




MAINTENANCE AND CLEANING MANUAL FOR TIMBERDEX COMPOSITE

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ENJOY THE OUTDOOR LIFE

TIMBERDEX decks require little maintenance and are designed to last a long time. But like anything, accidents can happen and we'll help you solve them and extend the life of your deck. Be aware that excessive activities may damage the deck, such as: skating, dragging heavy furniture or vases, etc.

GENERAL CARE

To keep your deck looking like new, just clean it occasionally with soap and water, at least once a year. However, for best results you can use a pressure washer and a brush. Paying attention to the pressure that must not exceed 2500psi and always with the tip >30 cm away from the deck surface. Remember that weather conditions can influence the frequency of cleaning.

DECK CLEANING

1. - Remove furniture and/or other items from above the deck;
2. - Sweep the surface or use a blower to remove loose debris such as leaves;
3. - Clean the joints between the boards to ensure proper drainage
4. - Clean the deck in small sections ensuring the deck is wet during the wash, allowing all dirt and detergent residue to be rinsed away completely;
5. - Use a suitable cleaning product and follow its instructions for use
6. - Gently scrub the deck surface with an appropriate, non-metallic brush. For tougher stains, let the cleaner act for 10-15 minutes.
7. - Rinse the deck section thoroughly with regular water. Repeat these steps until the entire surface has been cleaned. If you use water from the hole, ensure that it is not ferrous.
8. - Let the deck dry completely before putting any furniture and/or other accessories back.

DIRT AND DEBRIS

The affected area should be sprayed with a hose to remove surface debris. Use hot soapy water and a soft bristle brush to remove dirt and debris from the deck.

RISCS AND WEAR

Scratches may attenuate or disappear naturally after 12 - 16 weeks of wear.

FAT STAINS

Whenever food falls, it should be removed as quickly as possible. The deck must be cleaned within seven days to remove the stain. To remove, use warm soapy water and a soft bristle brush.

RUST AND SOIL STAINS

Use a cleaner containing oxalic or phosphoric acid to lighten or remove rust and dirt. The product may need to work on the stain for 10 to 15 minutes before rinsing. If they persist, use our stain remover spray.

REPLENTS AND SUNSCREENS

Certain chemical ingredients in insect repellents and sunscreen can stain your deck surface. Do not apply these products while on the deck and if you have sunscreen, suntan lotion or insect repellent on your feet, do not walk on the deck barefoot.

DECORATIVE CARPETS AND ACCESSORIES

Rubber, vinyl, or latex coated mats can mark the deck. Marks can be removed, but we recommend using high quality polypropylene to avoid this problem. Flower pots can also create problems if placed directly on the deck surface, as moisture can get trapped in the deck. Over time, minerals, fertilizers and plant foods can build up and result in discoloration of the planks. As such, we strongly recommend using a plant stand or other structure to elevate the pot and allow airflow underneath.

MOLD AND MUSTINESS

Mold can grow almost anywhere, including on your deck. If there is mold on your deck, there are several commercial products available to remove it. Choose a tested one and follow the manufacturer's instructions. Do not mix recommended cleaning products with a harmful chemical as reactions may occur.

SNOW AND/OR ICE REMOVAL

A leaf blower or broom should easily clear away a light layer of snow.

Never use metal shovels or sharp-edged tools, or gel picks (even plastic ones), to remove ice or snow from your deck, as even the toughest boards can get scratched. Ideally, use plastic shovels or brooms with plastic bristles that will remove snow from the deck and limit scratches on the deck surface.

When clearing snow or ice, do it lengthwise along the deck boards, never perpendicular. Choose a calcium chloride or rock salt based "thaw" to remove snow and ice. Never use sand to melt ice as it is naturally abrasive and can damage the surface of deck boards. Also avoid melting the ice with the addition of dyes as they can stain the deck.



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